

Jamie Therese Nillas | Chicago, IL | j.n.creatives12@gmail.com | (832) 680-9254
UX Designer & Researcher — M.S. HCI Student at DePaul University
Creating thoughtful, research-backed digital experiences and leading teams with clarity, empathy, and collaboration.

EDUCATION

DePaul University , Chicago, IL <i>M.S., Human Computer Interaction</i> <ul style="list-style-type: none">CDM MS-MA Graduate Scholarship (2024)	Expected May 2027 GPA 4.0/4.0
The University of Texas at Dallas , Richardson, TX <i>B.A., Arts, Technology & Emerging Communications (Design & Production)</i> <ul style="list-style-type: none">Academic Excellence Scholarship, Full Tuition	December 2022 GPA 3.5/4.0

FEATURED PROJECTS

Northwestern Medicine IA Redesign <i>UX Researcher & Designer</i> <i>DePaul University</i> <ul style="list-style-type: none">Audited 50+ site pages through a content inventory to identify 3-5 usability issues across site navigation.Ran 3 card sorts and 3 tree tests in UX Tweak with 40 participants, improving average task success from 77.8% to 85.4% (+7.66 pp) through data-driven IA design iteration.Designed wireframes with 5+ screens across 2 high-priority user tasks in Figma to demonstrate a streamlined navigation flow.	Chicago, IL November 2025
TL Design System <i>Graphic Designer & UX Designer</i> <i>DePaul University</i> <ul style="list-style-type: none">Built a responsive design system with 20+ components for mobile, tablet, and desktop using Bootstrap's 12-column grid.Curated a scalable Figma UI component library using auto-layout, variants, and reusable design tokens.Produced 12 documented page patterns with grid overlays and dimension details to support developer handoff.Launched a multi-page interactive HTML website documenting TL Design System foundations, components, and patterns.	Chicago, IL November 2025
Meal Planners <i>UX Researcher</i> <i>DePaul University</i> <ul style="list-style-type: none">Led a 4-person research team in using UX research strategies, resulting in 3 actionable design recommendations.Conducted 8 contextual observations to identify behavioral patterns and surface 5+ recurring pain points.Analyzed 8 interview excerpts with inductive coding in Atlas.ti, consolidating the findings into 3 key themes.Mapped 50+ data points using affinity diagramming to clarify user motivations and workflow breakdowns.Developed 6 persona spectrums to define distinct user needs and design opportunity areas.	Chicago, IL April 2025

WORK EXPERIENCE

Server <i>Quartino Chicago</i> <ul style="list-style-type: none">Delivered high-quality service to 50-80+ guests per shift using active empathy, resulting in a 95% satisfaction rate in reviews.Collaborated with a 10+ member team to redesign peak-hour workflows, reducing table-turnover time by 15%.Trusted to handle high-volume or priority sections, consistently maintaining accuracy, speed, and guest rapport.Trained and mentored 5+ new servers, resulting in a 90% pass rate in their server mock exam.	Gibsons Restaurant Group June 2024 - November 2025
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LEADERSHIP

Vice President <i>DePaul User Experience Association</i> <ul style="list-style-type: none">Collaborate with board members in developing long-term strategies for event management.Identify and secure resources needed for successful event execution.Lead meetings and events when the president is unavailable, conducting regular check-ins with board members.	DePaul University Present
Secretary <i>DePaul User Experience Association</i> <ul style="list-style-type: none">Recorded detailed minutes for 8+ bi-weekly board meetings, ensuring 100% accurate documentation and action tracking.Created and managed 4+ DeHub events, maintaining up-to-date attendance and organizational activity records.Facilitated email communications with 50+ members, faculty, and guest speakers, ensuring timely updates and engagement.	DePaul University April 2025 - September 2025
President <i>The Filipino Student Association</i> <ul style="list-style-type: none">Directed a 12-member officer team to lead an organization of over 900 members.Organized a charity showcase event which raised over \$3,300 for Gawad Kalinga.Built and maintained partnerships with former FSA Presidents and 13 other Filipino organizations around Texas.	The University of Texas at Dallas 2021-2022

SKILLS

Coding Experience: HTML, CSS, Java, JavaScript
Software Tools: Figma, Visual Studio Code, UX Tweak, [Atlas.ti](#), Slack, Axure, Google Workspace, Adobe Creative Suite